

Student Protection Plan

University of Bath (UKPRN: 10007850)
Claverton Campus, Bath. Somerset. BA2 7AY

Date approved by the Office for Students: 1 October 2018

Why are we publishing a Student Protection Plan?

We aim to maintain the quality and delivery of your programme of study until you have had the opportunity to successfully complete it. Nonetheless, we are required by the Office for Students, our

transfer to another course of your choice offered by the University of Bath.

(c) Facilitating a transfer to a course at another University

If it is not possible to transfer you to another course within the University of Bath, we would facilitate your transfer to an appropriate course at another university. In order to support student transfer arrangements, the University is transitioning its provision from ECTS to CATS which is the more commonly used credit transfer scheme in the UK.

We recognise that all students are different and have unique circumstances. As a result, we will look at individual needs on a case by case basis to reflect different needs, characteristics and circumstances. We will work with you to identify the most appropriate course and support through any of the scenarios (a) - (c) above.

What compensation would I receive if the University has to close my course?

As we have stated previously, we have not identified any risks associated with the proposed changes.

provider. If you have paid upfront for any University services, such as gym membership or catered accommodation, we will reimburse you for any such costs incurred during the academic session during which notification of course closure is issued. If you have entered into rental agreements for accommodation for a fixed period on the assumption that your course will continue, we will reimburse you. Proof of payment or contractual commitment will be required.

The University has cash reserves and investments of around £1 (check current figure) million and has the resources to fund the refund and compensation arrangements outlined above.

What would happen if my PhD/doctoral research supervisor was no longer available to supervise my doctoral studies?

We operate a system of PhD/doctoral research supervision where your lead supervisor will also have put in place a supervisory team for you. In the event that your lead supervisor leaves the University, an appropriate member of the supervisory team, or appropriate academic, will assume the role of lead supervisor.

with any support you need while completing your degree.

How will current and future students find out about the Student Protection Plan?

admissions teams, Marketing & Communications, and the Doctoral College. The SPP will be published on our website so that it is accessible to both current students, prospective students and applicants. We will draw attention to the SPP in our correspondence with undergraduate and postgraduate applicants.

we will brief your academic representatives on the key elements of the SPP and ask them to cascade this information to the rest of your cohort.

Will my lecturers/doctoral supervisor be aware of the Student Protection Plan?

We will run annual briefing sessions for academic departments to ensure that everyone with responsibility for the ongoing delivery of your course/programme of study is aware of the provisions in the SPP. In particular, we will ensure your Director of Studies, or equivalent, is aware of the implications of the SPP for the implementation of course changes/withdrawals by including reference to it in the relevant Quality Assurance Codes of Practice.

How will I be informed if the University needs to make a material change to

